

Akron COVID-19 Community Resources for Akron Children's Hospital Families
Updated 3/25/20

Employment

Office of Unemployment Insurance Operations: Apply for unemployment insurance at <https://unemployment.ohio.gov> or call 1-877-644-6562.

Social Security Administration: Offices closed for in-person service starting 3/17/20. Services and information can be access via <https://www.ssa.gov/onlineservices> or 1-800-772-1213.

Food

Akron-Canton Regional Food Bank: Online database with 500 food pantries, hot meal sites, shelters and other hunger-relief programs at <https://www.akroncantonfoodbank.org/need-food>.

Akron Public Schools meal information: During this extended closure, student meal "to-go" bags will be available at all APS neighborhood schools for all children ages 1-18 regardless of the school they attend. Bags will include breakfast and lunch every day. Students will receive extra meals on Thursday to cover Friday. No meals will be served at Ott, Essex, Stewart, Early College, NIHF STEM, STEM HS, I PROMISE or Miller South. These students may come to any other neighborhood school and receive meals. Distribution Monday-Thursday from 9:30-11:30 a.m.

WIC: WIC is working to keep clients and staff safe. While our community is responding to COVID-19, we are asking all clients to call their WIC clinic before their appointment. We will complete as much as possible over the phones. In person card loads will still need to occur.

Education

Akron Public Schools: From 3/18 – 3/27/20 all students need to continue their learning while at home by using the choice board designed for each grade. Be sure to read the on-screen directions for your grade. After 3/30/20 continue visiting <https://www.akronschools.com> for important updates. Note to parents/guardians: 1) The required lessons are all taken from software that your student is familiar with from their daily instruction at school; 2) If your child hasn't picked up their chromebook yet from school, don't worry, just start your lessons when you get it (you don't need to make-up days); and 3) If you don't have internet at home, that's OK too, we have paper/pencil packets for K-2 that are available during meal pick-ups; paper/pencil packets for grades 3-12 will be available Monday at meal pick-up if needed.

Computers

PCs for People: Offers affordable computers and wireless internet hotspots. Income eligible residents can pick up computers on 3/27/20 at the Summit County DJFS. Families must pre-register and an appointment time will be provided. No walk-ins. Preregister at <https://www.pcsforpeople.org/ohio>.

Discounted Internet

Spectrum: Visit <https://www.spectrum.com/browse/content/spectrum-internet-assist.html> for more information or to sign up.

AT&T: Visit <https://www.att.com/access> to check service availability and apply for the program. Call the Access Program AT 1-855-220-5211 for more information or with any questions.

CenturyLink: Call CenturyLink Internet Basics Program at 1-800- 257-3212 or visit <https://www.centurylink.com/home/internet/> for more information and to sign up.

Childcare

Coronavirus Pandemic Child Care Information for Families: Eligibility and list of centers approved for pandemic child care at <http://fs.ohio.gov/cdc/CoronavirusAndChildcareForFamilies>.

Utilities

City of Akron Utilities Business Office: Suspending water disconnections for 30 days (effective 3/13/20). Temporary reconnection will also be completed.

First Energy: Suspending shutoffs and offer payment options to ease hardships (effective 3/13/20).

Dominion Energy: Suspending shutoffs and will resume service previously disconnected if the account holder calls 1-800-362-7557.

HEAP/ PIPP: HEAP customers who are below the required income threshold enrolling in the Percentage of Income Payment Plan Plus for the first time applying or applying for the Winter Crisis Program are not required to come to Community Action Akron Summit to apply. Community Action Akron Summit will continue to process applications online and receive paper applications. Community Action Akron Summit will also complete scheduled appointments over the phone for the remainder of this winter season (ending 3/31/20). Customers that currently have a scheduled appointment must be available to complete the application process over the phone during their scheduled appointment time. The required documentation needed for HEAP can be dropped off at 670 W. Exchange Street or faxed to 330-313-3884 or uploaded if applying online at <http://energyhelp.ohio.gov>.

COVID-19 Screening for Adults

Summa Health: Offering FREE online screenings for COVID-19 (Coronavirus) and FREE e-visits for the following conditions: COVID-19 (Coronavirus), Flu, Cold, Sinus Infection, Hay Fever, and Allergies. This service is available 24/7. Visit <https://www.summahealth.org/virtualvisit> for more information.

Pharmacy

CVS Pharmacy: Will waive charges for home delivery of prescription medications. Call your local pharmacy for additional details, questions about your prescription or to check your prescription's delivery eligibility.

Transportation

Akron METRO: Fare-free until further notice. Beginning 3/17/20 METRO is offering free fares for all services, including line-service, SCAT, Call-A-Bus, and Northcoast Express. Free fares will continue until further notice.

Legal

Community Legal Aid: We are still here and working for our clients. Anyone who needs legal assistance can apply online any time at <https://www.communitylegalaid.org/apply> or call our HelpLine at 1-800- 998-9454.